

## Client Testimonial

I am Tristan Welch and I have been attending JHP Employability for 8 weeks, I personally was in the position of not knowing what I wanted to do specifically and to what was available for me to do in working life. I had heard about JHP Employability through Connexions and I believe it was a very good choice to go ahead and take up this offer.

During my 8 week course at JHP Employability I have gained a higher level of knowledge such as communicational skills, Job Seeking and application handling. Also I have gained improvements in confidence such as interviews, social interactions and problem solving. The course has been very productive, worthwhile and a good scheme to help me into working life.

The course was very fluent and each week I knew what my tasks were and what the goals set out were. This allowed me to easily understand what I was meant to do and what I would gain from it. Staff within this JHP Employability facility is very friendly and provide good services such as one to one help when needed and even help with getting to understand personal qualities and provide you with opportunities that would benefit the individual.

For example, June Barnes provided me with the opportunity of an interview with the Bath College to meet the head of the computer science degree course John Curry who showed me what the course could offer. This course was exactly what I wanted to do and I am attending in September. I was grateful for the ability to speak to the head of the course before opening days and to be able to find out what I wanted to do at such an early stage.

Both Wendy Coward and June Barnes have kept in contact with me throughout the course via email, one to one sessions and telephone. It always helped to know there is someone able to help you in certain situations and the situation I was in was analysed and solved with the help of the individuals within JHP Training.

I would recommend anyone in the same situation to go to JHP Employability and have a look at what they offer, it's very thorough and the groups aren't too big so there is plenty of support for every person attending.

**Tristan Welch** - Response to Redundancy, JHP Employability - Bath